

Ms. Mayuree Laolugsanalerd

Guest Relations Director Ms Mayuree Laolugsanalerd, who joined Mandarin Oriental in 1990, has personally greeted and attended to Royalty, foreign dignitaries, high-profile guests, celebrities and high-ranking officers from overseas as well as Thailand. With more than 30 years of experience as a member of The Oriental family, she is an expert at delivering our legendary hospitality, leaving our guests with lasting memories of their stay at the hotel.

Ms Laolugsanalerd is also on the hotel's executive committee and knows the history of La Grande Dame better than anyone else; the hotel's history has become a part of her life. In her role, she has played a part in many significant events that have taken place at the hotel. One of her special assignments is taking guests on a hotel tour – The Oriental Journey. Her storytelling immerses the guests in the hotel's history, connecting the past to the present of Mandarin Oriental, Bangkok.